

# Platt Family Dental

## Financial Policy

Welcome! Our goal is to provide you and your family with optimal dental care. We want you to feel welcome and as comfortable as possible throughout your treatment. We encourage you to ask questions and to get involved in treatment decisions. This includes understanding your treatment plan, as well as, our financial policy.

### Financial Agreement:

Patient are required to pay for our services at the time they rendered. Patient who have dental insurance are required to pay the amount of their estimated patient portion and/or deductible at the time of service. Payments may be made using cash, check, or Visa, MasterCard and Discover cards. If payment is not made by your appointment, you will be rescheduled for a later date. We will mail monthly statements to all patients with an outstanding balance. Unpaid balances will be assessed and a finance charge of 25% annually after 30 days.

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### Insurance Information:

As a courtesy to our insured patients, we submit claims to your insurance company free of charge. Most dental insurance plans do not cover 100% of the cost of your treatment. If insurance has not paid within 45 days of treatment, you will need to make full payment to this office and be reimbursed when your insurance company pays. Please keep in mind that the dental insurance contract is an agreement between the insured and the insurance company; therefore, the account holder is responsible for the bill, regardless of the insurance company. All current documentation will be provided by mail in order to assist in your inquiries. The insured has a better ability to deal with the insurance company and the employer responsible for the policy. The Human Resource department at the policyholder's company is a great resource.

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### If you are insured please:

1. Be familiar with the coverage(s) and deductible(s) on your insurance plan(s). To help you better understand your dental benefits, read your plan description and call your employer/human resource department or insurance company regarding any question you may have.
2. Our office provides you with a per-treatment **ESTIMATE**. You can call your insurance company with the diagnostic codes from the **ESTIMATE** if you would like to find out what your insurance **ESTIMATE** with pay. We can only give you an **ESTIMATE**; therefore, any balance that is not paid by your insurance will be YOUR responsibility.

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